

Tektronix Achieves Significant Growth in Global Service Capability During 2012

Increased European and Asian Presence Gives Multi-National Companies Easier Access to Critical Calibration Services

BEAVERTON, Ore., October 30, 2012 -- Tektronix (service-solutions.tektronix.com), the world's leading provider of multi-vendor instrument calibration, repair and related services, today announced its major investments in calibration services across Europe and Asia has enabled the company to provide more than 100 points of service across the globe and the continued expansion provides both local and multi-national customers with easy access to Tektronix' high-quality instrument calibration. Recently awarded by Frost & Sullivan as the market share leader in calibration services within North America, the company continues to move toward establishing itself as the global leader worldwide.

"It is important we remain close to our customers geographically and we are dedicated to making it easier for global companies to have access to critical calibration services," said Bernadette Duffy, Vice President and General Manager of Service at Tektronix. "Our significant investments throughout 2012 have focused on leveraging our award winning expertise in North America and expanding our ability to provide superior, multi-vendor service to customers throughout Europe and Asia."

European Expansion

In Europe, Tektronix announced the opening of a new calibration and repair laboratory in Orsay, France. The new service center was awarded ISO9000 certification for repair and calibration by DEKRA, a global service provider for testing, inspections and certification.

At its Cologne, Germany facility, the company received accreditation to perform on-site calibration for electronic instruments by the DAkkS accreditation body in the Federal Republic of Germany. Not limited by manufacturer, the accreditation strengthens Tektronix' growing MVS capabilities in Europe. The scope of the DAkkS accreditation is recognized internationally and covers all countries in the European community. Tektronix already has calibration labs in the UK, France, Germany, Russia and the Netherlands.

Increased Capability In Asia

Tektronix added new calibration capabilities in Japan, Malaysia, China and India to increase the company's global reach.

In April, Tektronix' Beijing, China service center was accredited as a calibration service provider for electrical instruments by the China National Accreditation Service for Conformity Assessment (CNAS). This accreditation means that Tektronix can now calibrate thousands of electrical instruments including, oscilloscopes up to 6GHz, oscilloscope calibrators, multi-meters, arbitrary waveform generators, and more from hundreds of manufacturers.

In addition to the CNAS accreditation, both the Beijing, China and Tokyo, Japan service centers received A2LA (American Association for Laboratory Accreditation) accreditation to calibrate instruments to the stringent ISO 17025 accreditation standard, which is increasingly required by international companies.

In India, the National Accreditation Board for Testing and Calibration Laboratories (NABL) has accredited Tektronix to calibrate electrical and RF instruments at its Bangalore service facility. The Bangalore lab is now accredited to calibrate instruments with the following parameters: AC/DC, resistance, capacitance, frequency, and oscilloscope amplitude, bandwidth, Time Marker, RF Power, attenuation, and VSWR. With the accreditation, the facility is the only one in India to be accredited to calibrate frequencies up to 18 GHz. Most recently, Tektronix announced the opening of a new service lab in Penang, Malaysia. In addition to

servicing Tektronix and Keithley instruments, the new lab in Penang provides repair and calibration services for multiple test and measurement equipment vendors.

About Tektronix

Tektronix is the world's leading provider of multi-vendor calibration, repair and related services. Supporting more than 140,000 products from 9,000-plus manufacturers, the company provides services through more than 1,000 experienced associates across 100 plus points of service worldwide. Visit us at service-solutions.tektronix.com.

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